

Confirmation of Your Clinic Appointment

(This correspondence assumes you have already agreed to the date offered. There is no need to contact me unless the details are not what you were expecting.)

Dear

Thank you for choosing to see me at the Hospital of St John & St Elizabeth for your outpatient consultation. This letter sets out some important information that I am required by law to provide to you. This is for your information only and is not an invoice. As this includes information about my charges, if you do not have private medical insurance but someone else will be paying your invoice, you may wish to pass a copy of this letter to them. Please note that even if someone else is paying your invoice or you have private medical insurance, you are responsible for paying any charges that they do not pay.

Appointment

An appointment has been booked for you with me on:

Day:

Date:

Time:

Location: Brampton House, The Hospital of St John & St Elizabeth.

General information

Consultation Fee

My fee for an initial consultation will not exceed £300 for a 1-hour appointment, and my fee for any follow-up consultation will not exceed £200 for 1 hour or £150 for 30 minutes. These estimates are correct as at the date of this letter.

Following your consultation you may need certain tests (such as blood tests or imaging services) to help me diagnose your condition. These tests will be undertaken by the Hospital, and not by me. The fees for those tests will be determined by the Hospital and charged to you, or directly to your private medical insurer, separately.

If there are any fees that I will charge in relation to any tests or procedures, I will advise you.

Private Medical Insurance

The New Patient consultation fee may vary by my agreement with different insurance companies but will not exceed £300. Please ask your insurer if there is a fixed agreed fee and whether you need to pay any excess in accordance with that agreement or under the terms of your policy.

If you have private medical insurance, please contact your insurer before your consultation to check the terms of your policy, particularly the level and type of outpatient cover you have, including any reimbursement limits on individual consultation fees as well as cover for costs made by the Hospital of St John & St Elizabeth should you require any

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tests.

I am recognised by all the private medical insurers.

Please note you are responsible for any fees not covered by your insurer.

Financial Interests

I am legally obliged to tell you if I have any financial interests in the Hospital of St John & St Elizabeth or any equipment there. I can confirm I do not have any such financial interests.

Quality Information

You can compare independent information about the quality of private treatment offered at the Hospital and other private healthcare providers from the Private Healthcare Information Network (PHIN) website: www.phin.org.uk.

Want to change or cancel your appointment?

Please contact me with your request by email to contact@alanhakim.com

Running Late?

If you are running late or having trouble getting to the hospital, please telephone the main hospital number 020 78064000 and ask for the outpatient department. They will have your details on the day and be able to inform me directly.

What to Bring?

If you think it would help your consultation I ask that you compile a medical history to bring with you on the day and leave with me, or preferably email to me in advance of the appointment. This information might include you symptoms or illnesses / injuries over time, their treatment, how well these treatments worked, and how things are now. Also, it may help you to prepare a family history, a list of questions you would like to ask, and you may wish to bring pertinent letters and test results. If you want to email this material to me you can do so to contact@alanhakim.com.

After Your Consultation

After your consultation please allow up to 14 days for your completed report / letter to be sent out by post. By agreement I can also send you your letter by email as a password protected signed PDF. This method protects your information and your privacy; this is required of me by law.

If you have any further queries and/or would like to send additional information after your appointment, please use the email / telephone details above.

I look forward to welcoming you to the Hospital of St John and St Elizabeth.

Yours truly
Dr Alan Hakim